

Phoenix Island Charters - Privacy and Security Policy

1. Use of Wix Platform:

Our website (www.charterphoenix.com) is hosted on the Wix.com platform, which provides HTTPS and SSL encryption for all data submitted.

Wix Security and Privacy Statement Overview

- Wix employs a dedicated security team that monitors threats, performs audits, penetration tests, and risk management.
- Wix complies with top industry standards: PCI DSS Level 1, SOC2 Type 2, ISO 27001, and more.
- Data centers are hosted on AWS and Google Cloud with strict physical and digital security controls.
- User data is encrypted (AES-256) at rest and protected in transit with HTTPS and TLS 1.2+.
- Wix supports two-factor authentication for added account security.
- Wix has a Law Enforcement Request Policy to protect user data from unauthorized disclosure.
- Privacy controls and GDPR/CCPA compliance tools are available to site owners.
- For detailed security policies, see the [Wix Security Whitepaper](#).

For Wix's full privacy statement, including data collection and user rights, visit the official [Wix Privacy Policy](#).

2. Handling of Personal Information:

In addition to Wix's general protections, we take extra care with any personal data you provide, including passport images for BVI travel. We use secure upload forms and ensure that all data is stored and accessed only as needed for your charter arrangements. Once the charter has occurred, we periodically purge all passport images from our computers.

3. External Portals and Compliance:

We also comply with additional security measures required by Homeland Security, the BVI authorities, and SailClear. For more information, you can visit their respective portals:

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National Vessel Movement Center / United States Coast Guard /

Department of Homeland Security eNOAD link:

<https://enoad.nvmc.uscg.gov>

“Electronic Notice of Arrival/Departure – eNOAD”

BVI link: Read More Here:

<https://eta.bviportals.com/ng-vg-bms-online/home>

“The Virgin Islands Department of Immigration Online Clearance Portal allows captains of private transports to submit information about their transports and travelers entering and departing the Virgin Islands.

Manifests submitted through the Online Clearance Portal are reviewed by Immigration staff. All arrivals must be registered a minimum of one hour before arriving in the British Virgin Islands.”

SailClear: Read More Here: <https://www.sailclear.com>

“SailClear is an optional service available for use by yachts and other pleasure craft operators who wish to submit their Customs declarations in the form of electronic notifications, prior to arrival in countries where the system is available. This facility enables registered users to access the system to enter and update notifications about their vessel or vessels, crew and passengers while transiting the Caribbean region.”